



*REFUND POLICY
(FOR VET FEE-HELP ASSISTANCE SCHEME)
ROYAL QUEENSLAND AERO CLUB LIMITED*



This refund policy applies to all students who access VET FEE-HELP assistance. Students who do not access VET FEE-HELP will be subject to a separate refund policy.

The Royal Queensland Aero Club limited must repay to a person any upfront VET payment of his or her VET tuition fee for a VET unit of study that the person made on or before the census date for the VET unit of study if the person is no longer enrolled in the VET unit of study at the end of the census date.

The obligation on the Royal Queensland Aero Club Limited to repay to a person under the above paragraph arises immediately upon the person ceasing to be enrolled in the VET unit of study, a VET provider must not require a person to apply for the repayment.

Royal Queensland Aero Club Limited's obligation to refund person/s as per the above two paragraphs does not apply if:

- a) the person is no longer enrolled in the VET unit of study at the end of the census date because the VET provider has ceased to provide the VET unit of study as a result of ceasing to provide the VET course of study of which the VET unit of study formed part; and
- b) the VET tuition assurance requirements applied to the VET provider at the time the VET provider ceased to provide the VET unit of study; and
- c) the person chose the option designated under those requirements as VET course assurance in relation to the VET unit of study

Date approved: May 21, 2015